

Risk Assessment

Details

Group	Pizarro Restaurant Group
Site	The Swan Inn
Title	The Swan Inn_RiskAssessment
Assessed By	Clara Peseiro Mocinho

Task	Completed date of assessment
COVID-19 Customer safety ENGLAND from 19th July 2021	12-11-2021

COVID-19 Customer safety ENGLAND from 19th July 2021

Hazards?

- Infection spread by staff with symptoms of COVID-19
- Infection spread by customers with COVID-19
- Infection spread from surfaces and equipment infected with COVID-19

Who might be harmed and how?

- Guests
- Customers
- Visitors
- Suppliers
- Staff

COVID-19 Customer safety ENGLAND from 19th July 2021

Controls in place

NHS Test & Trace QR code can be displayed for customers who wish to check into the venue
Where customers cannot use the NHS Test & Trace QR code and wish to provide their details these can be taken and must be securely held on file for a period of 21 days.
Customers exhibiting symptoms of COVID-19 will be politely asked to leave the premises for the safety of others.
Contact details and hours of work for all staff will be recorded.
Hand wash stations in public areas and toilet facilities will be stocked with suitable hand soap, hand drying facilities and 60% alcohol hand gel. Hot water will also be available to all hand wash basins
60% alcohol hand sanitising gel stations will be positioned throughout the premises for customers to use. Staff will be encouraged to remind guests of the need to use these gels
All tables will be completely cleared and sanitised before customers are seated.
Where door checks include searches of bags or persons, gloves must be worn. Hands must be washed/gloves replaced between each search
Customers will be encouraged to use contactless payments where possible, without disadvantaging older or vulnerable customers.
Measures will be taken to improve ventilation, for example opening windows and doors or using air conditioning with recirculating function switched off with fresh air drawn in from outdoors

Additional controls required	Action by whom	Action by when	Completion date - comments
Completed date of assessment:	12-11-2021		
Review date	Person completing review	Reason (e.g. annual review, following accident, changes)	

Task: COVID-19 Customer safety ENGLAND from 19th July 2021

Trained employees	Training date	Signature